

## Inova's Electronic Medical Records - Access for Community Providers

Inova is committed to improving access to information on the care your patients receive at Inova. We aim for this information to be available to you timely and, where possible, electronically. Electronic exchange of medical records also helps us you and Inova meet CMS's requirement for promoting interoperability metrics under MIPS (Merit-Based Incentive Payment).

### Communicating Patient Information to Providers:



#### Admission Notification (to PCP)

A fax notification of your patient's admission to an Inova hospital will be sent to you upon your patient's permission.



#### During Hospital Stay: EpicCare Link

- You can follow your patient's care at Inova by using EpicCare Link, which provides access to your patient's Inova medical chart.
- **EpicCare Link** is Inova's secure online portal offering access to your patient's electronic medical records at Inova. There is no cost for this access. Email [Learnepic@inova.org](mailto:Learnepic@inova.org) to request an account for you and/or your office staff.



#### Discharge & Summary of Care (SOC): Direct Address

- At hospital discharge or following an office visit, you will receive an SOC document via **Direct Address**, a unique address that enables communication between EMRs. The SOC is incorporated into your patient's medical chart in your EMR.
- If you have not provided your Direct Address to Inova, the SOC will be faxed. Most offices prefer the efficiency the digital. If you prefer not to receive large volume faxes, contact ..... Your EMR vendor can help you find your direct address.

### More Information on EpicCare Link & Direct Address:

#### EpicCare Link:

- You and your staff can follow your patient's care at Inova.
- You can select which documents (labs, imaging, etc.) to print/scan into your EMR right away. All results will be included with the SOC at time of discharge.
- If the providers at your practice perform cases at Inova, you will be able to see the list of scheduled cases for each provider.
- You can utilize In Basket messaging to interact with a patient's care team
- Medical records for your shared Inova patients who have received care at other institutions are also available through EpicCare Link (through CareEverywhere). Some institutions who don't use Epic also send information on shared patients to EpicCare Link.

#### Direct Address:

- Direct address can be set-up as a unique address for the practice and/or for each provider in the practice.
- Electronic exchange of SOC documents is a key CMS requirement for promoting interoperability metrics under the Merit-Based Incentive Payment (MIPS).
- You can reduce faxes from Inova – reducing expenses related to paper, toner, and office staff sorting/scanning key information into the chart.

*EpicCare Link is free, easy to use, and makes getting my patients' data a breeze. It takes longer to ask my nurse to get results than just logging in myself to have a look. – Dr. Steve Minton, Primary Care Physician*